

DAY ONE

MONDAY 18TH SEPTEMBER 2023

8.00	COFFEE AND EVENT REGISTRATION	
9.00	Conference Opening	Adam Spencer MC
9.15	Welcome	Craig Kennedy Managing Director, Cuscal
9.20	Adaptability Quotient: The new competitive advantage in a world of constant change	Tané Hunter Co-founder, Future Crunch Rebecca Maklad CEO, Future Crunch
10.15	Loyalty in Banking	Katrina Cuthell Senior Partner, Bain & Co.
11.00	MORNING TEA	
11.30	Gen AI: Transformational Driver of Banking Experience or HYPE	Stewart Baxter Managing Director, Accenture Song, Financial Services
12.30	Global Economic Outlook: Slowdown in Slow Motion	Wayne Best Global Chief Economist, VISA
13.30	LUNCH	
14.30	Panel Discussion: Real Time Payments	Nathan Churchward Domain Lead, Payments Cuscal Mark Britt Chief Operating Officer, AP+ Jason Roloff Chief Risk Officer, Monoova Tom Rundle Chief Product Officer, Azupay
15.00	Panel Discussion: Embedded Experiences	Bronwyn Yam Chief Product Officer, Cuscal Amy Johnson Chief Product Officer, Propel Ventures Helen Flaherty Head of Product & Marketing – Payments, Global Payments Simon Jones Partner & Owner, Patona
15.45	AFTERNOON TEA	
16.00	Chat GPT & large language models	Adam Spencer MC
17.00	End of Day 1 wrap up	Adam Spencer MC
18.00	Drinks at 'The Conservatory'	
19.00	Dinner	Networking dinner hosted by Cuscal

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DAY TWO

TUESDAY 19TH SEPTEMBER 2023

8.00	COFFEE AND EVENT REGISTRATION	
9.00	Conference Opening	Adam Spencer MC
9.15	The Future Consumer: The Future of 3	Scott Bales Chief of Staff, Microsoft Asia Pacific
10.15	Regulatory Update: A quick tour of payments system reforms underway	Nghi Lui First Assistant Secretary, Financial Services Treasury Anna Zhou Director, Payments Licencing Unit, Treasury
11.00	MORNING TEA	
11.30	Trust in the future of commerce	Joe Cunningham Head of Risk APAC, VISA
12.15	Social engineering and people hacking: Exploring the human factor in security	Jenny Radcliffe The People Hacker
13.15	LUNCH	
14.00	Breaking Barriers: delivering innovative customer solutions in Fintech in a challenging environment	Hosted by Fintech Australia Moderator: Rachel Hopping Head of Strategy, Superhero Christian Westerlind Wigstrom CEO Monoova & Director Fintech Australia Sunil Rao Senior Vice President ANZ, WNS
14.45	Uncharted Ice: The Explorers Mindset	James Castrission Two-time Guinness World Record Holder, Explorer and Management Consultant
15.45	Closing address and thank you	Craig Kennedy Managing Director, Cuscal
15.55	Wrap up and close	Adam Spencer MC

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